**Meeting Minutes**

July 08, 2021

10:00 am-11:00 am

**Welcomes & Introductions:**

* Dr. Alyssa Ward provided the welcome and took roll of all associations present on the call.

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| **TOPICS** | **MINUTES** |
| **Discrepancies within Service Authorization Forms across MCOs/BHSA** | * Oketa Winn reviewed the document which highlighted the discrepancies across all MCOs/BHSA. This validated concerns of the association and providers who have complained about the difference across all MCOs. It was also reiterated that DMAS has been working closely with all the MCOs/BHSA to ensure that have the current SRA on their website as well as the DMAS website. * Pat Smith also mentioned the Doing Business spreadsheet and the amount of work it takes to keep the spreadsheet updated as things change quickly. * Dr. Ward explained that this was a follow up from the last meeting and an item on the tracker.   + Remediation to this issue is updates made to the SRA with the launch of Project BRAVO   + DMAS is still accepting feedback on the usability of the SRA as we continue to work on updates with the next Phase of Project BRAVO * Mindy Carlin thanked DMAS for the work taken to complete this task. If DMAS has had conversations with the MCOs about the additional documentation they request which has been a constant issue raised by her members. * Dr. Ward confirmed that the conversations have taken place with the MCOs and how Project BRAVO has been an opportunity to reset. There are no contractual obligations that prevent the MCOs from requesting additional documentation to aid in making a clinical decision. The root cause of this matter is due to the old SRAs not being successful as a standalone document, hence the hope that the revised SRAs are comprehensive enough to eliminate some of the back and forth. * Mindy Carlin and Beth Ludeman Hopkins agreed that the issue is not the MCOs requesting additional documentation, but understanding the process (i.e., why the information is needed). |
| **Review of the Tracker** | * Ms. Winn reviewed the issues on the tracker to show progress that has been made (i.e., Elk Hill, TDO in CSU has been resolved) and issues that remain open.   + Open issues: Care Coordinators/UM Staff   + Business Model   + Portal Access   + Preferred Provider |
| **Network Terminations** | * Dan Plain with HealthCare Services provided an update on the reporting requirements of the General Assembly (GA).   + Per the GA there is an annual assessment of the terminations by the MCOs of CMHRS providers.   + DMAS has contracted with the national auditor, Myers & Stauffers   + Audits started last week and the report will be drafted by 9/1/2021 * Dr. Ward informed the attendees that the Oversight Committee meets this afternoon. * Mindy Carlin asked about the scope of the review.   + Dr. Ward noted that this will be discussed during the meeting.   + Mr. Plain noted that the scope of the review is the budget language |
| **Post-Covid Therapeutic Day Treatment Discussion** | * Dr. Ward explained that the training stems from concerns from providers and associations about TDT during the pandemic/post-pandemic.   + TDT training will be held tomorrow from 3-4:30 pm and will be recorded/posted to the DMAS website under Enhancements.   + This training will be a level set for all to include providers, associations, and the MCOs/UM staff   + Topics to be covered: what has happened, research on potential needs of youth and families, and what we know about TDT to include the MNC which has not changed, providing guidance on what information should be included i.e., 30 day requirement of behaviors that a member has exhibited which would require this level of care) * Mindy Carlin acknowledged DMAS for hearing their concerns and providing this training * Jennifer Fidura questioned of DMAS has a way to determine how many school divisions in Virginia have active TDT services being provided.   + Dr. Ward and Laura Reed explained that there is no easy way to obtain this data as DBHDS does not license each site and that the provider is responsible for reaching out to each school system about providing TDT services   + There is data from 2019 when DMAS was working with DOE. A suggestion for updated data could be to work with DOE again to survey the districts.   + Dr. Ward stated that DMAS can follow up on information we have, what form the information is in, and work to collate the data to make sense   + Jennifer Fidura also suggested that the Superintendent Association may be a resource to get help from DOE |
| **Prioritizing the Next Item/Action Items** | * TDT Training-7/9/2021 from 3-4:30 pm * Follow up on Service Authorization Forms * Form Correction Issues * Follow up request to discuss with MCOs on what additional information they request with Service Authorization Forms * Gather any TDT related data * Work with the MCOs on trainings they can provide |