



## **Screening Connections**

Nursing Facility Screening Team

September 12, 2024

Office of Community Living







## Welcome!

You are appreciated.



## LTSS Screening Connection Call

## Logistics



- Post your questions for today's session in the Chat box.
- Click the "Chat" bubble icon at the top of the screen to maximize the Chat feature.



## DMAS Office of Community Living (OCL) LTSS Screening Program Staff



**Ryan Fines** LTSS Screening Supervisor



**Ivy Young** Technical Assistance for Screening Assistance Mailbox, Screening Connections Webex, & Communications



**Dena Schall** Technical Assistance for Screening Assistance Mailbox and eMLS



Whitney Singleton Technical Assistance for

Screening Assistance Mailbox and PASRR

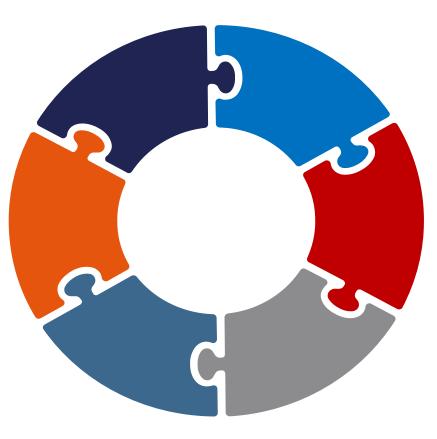
Send <u>all</u> LTSS Screening Questions to ScreeningAssistance@dmas.virginia.gov



## Todays Agenda:

Updates and Hot Topics

## Question and Answer Period







## Todays Screening Team Focus: Nursing Facility





Presented by Dena Schall and Whitney Singleton, LTSS Screening Program Specialists



## **Nursing Facility Data**

## CardinalCare Virginia's Medicaid Program

#### August 2024

2)	PACE (02)	Other Services Recommended (08)	Nursing Facility (NF) Services (01)	No Other Services Recommended (00)	CCC Plus Waiver (04)		Totals
1		8	228	1	28	266	
1		8	228	1	28	266	
		8	228	1	28	266	

July 2024

Totals		CCC Plus Waiver (04)	No Other Services Recommended (00)	Nursing Facility (NF) Services (01)	Other Services Recommended (08)	PACE (02)
	249	12	2	227	4	4
	249	12	2	227	4	4

#### June 2024

Totals		CCC Plus Waiver (04)	No Other Services Recommended (00)	Nursing Facility Services (0		Other Services Recommended (08)	PACE (02)	
	186	6	1		175	3	3	1
	186	6	1		175	3	3	1
2024								
<b>, 202</b> 4				Services	-	Facility (NF)	Other Services	
2024		CCC Plus Waive	r (04) Recomme	nded (00)	-	vices (01)	Other Services Recommended (08	
		CCC Plus Waive			-			3)

### Trend



#### Nursing Facility Screening Team Overview

Hospitals will no longer be responsible for conducting LTSS Screenings on individuals discharging from the Hospital to a <u>Skilled Nursing Facility (Short</u> <u>Term-LTC Portal Level 2</u>).

The Nursing Facility (NF) Screening Team is responsible for conducting Screenings on any individual with the legal representative's approval, if applicable that is:

- In the Skilled Nursing Facility (SNF) and is transitioning to the Custodial Long Term Nursing Facility (Long Term-LTC Portal IC Level 1) with the intention
  of Long-Term Medicaid as the payor source. It will no longer matter if they are Medicaid or Non-Medicaid members, you are doing them both if they
  are in the SNF and there is a need for Medicaid LTSS.
- The Screening must be fully completed and in Accepted Authorized status within <u>three (3) business days (Mon-Fri) of initiating Long-Term Custodial</u> <u>NF care</u> to receive Medicaid reimbursement from the initiation date. Any screening done within the three days will be allowed to have the admission line put in on the date of that admission. Day 1 is the day they went into Long Term Custodial NF Care.
- However, any days after the 3-business day period will not be reimbursed and LTSS payment will not occur until an appropriate LTSS Screening is fully completed in Accepted-Authorized status. The line put in can begin based off the Physician date of the LTSS Screening.



Nursing Facility Screening Team Overview

#### Three (3) Business Day Examples:

- John Doe is in the SNF and goes Custodial Long-Term care on Tues 6/25/2024 and the NF Screening Team conducts it and signs off on it on Thursday 6/27/2024, the NF can go back in despite the physician signature date being 6/27/2024 and put the admission date for 6/25/2024.
- Bobby Sue is in the SNF and goes Custodial Long-Term care on Friday 6/28/2024 and the NF Screening Team conducts it and signs off on it on Tues 7-2-2024. They are within the 3-day business period because the business days are Mon-Fri. The NF can go back in and put the admission date for 6-28-2024.
- Joe Cool is in the SNF and goes Custodial Long-Term care on Friday 6/28/2024 and the NF Screening Team conducts the screening on 7-3-2024 and the physician does not sign until 7-10-2024 which **both dates** are past the 3-business day period then the NF can only put the line in for the date of the physician's signature.



#### Nursing Facility Screening Team Overview Continued

It is important for Nursing Facilities to tell the Hospital what level of care the individual will be admitting to the NF under:

- Level 1: Intermediate Care or Custodial Nursing Facility
- Level 2: Skilled Nursing Care or Skilled Nursing Facility

This is how the Hospital will know whether to conduct a LTSS Screening or not for those individuals going to a Nursing Facility. If it is Level 2 then no LTSS Screening is conducted but if it is a Level 1 then yes.

This information needs to be accurate. If the NF changes this information later, it causes billing issues for the Hospital.



## Nursing Facility Screening Team Overview Continued

The NF Team is also responsible for conducting Screenings on those individuals discharging home from SNF with a need or interest of home and community-based services (CCC Plus Waiver or PACE). The screening is to be conducted <u>before discharge home</u> in the community.

DO NOT tell the patient to ask for one by the Community Based Team when they get home. This can delay care for the individual.



Nursing Facility Admissions and Business Staff Update

• DMAS 80 will be changing soon.







Screener Update

• After today, there will be an updated eMLS Offline Screening Upload-P98 Form to be Used After September 12, 2024.





# **2Q**

#### **Nursing Facility Issues**

- Hospitals and Skilled Nursing Facilities (SNFs) need to be reviewing level of care needs as well as payment needs before admissions.
- Asking questions like do they have Medicare coverage or private insurance coverage for their SNF stay?
- We are hearing scenarios where the individual does not have any coverage for their SNF stay (Level 2-SNF) so the NF will categorize the individual at admission for ICF-Level 1-Long Term Custodial but will have some rehab while in Custodial. The level in which the individual is going to be admitted must be clarified with the Hospital, so they know whether to conduct a LTSS Screening or not.





#### **Nursing Facility Issues**

- For Level 2 SNF Admissions, if the individual does not have coverage for their Skilled Stay (Medicare, private insurance, etc.), then the NF must take that into consideration for their own business practices.
- The LTSS Screening has nothing to do with Short Stay Skilled NF admissions and payment.
- The LTSS Screening is not mandatory for Medicare payments.
- If the SNF accepts an individual without a payor source for SNF, the NF Screening Team can still conduct a LTSS Screening while the individual is in the SNF for possible Medicaid LTSS Custodial Admission.



#### Nursing Facility Screening Team Changes in Process

- LTSS Screenings will now need to be conducted in the SNF for scenarios where the individual admitted to <u>SNF</u> from out of state, DBHDS facility, or a Veterans Administration before transitioning to the Long-Term Custodial NF or discharging home with the need or interest of Medicaid LTSS. The exemption will no longer follow them through.
- Individuals that are in the Long-Term Custodial NF and want to discharge home with the CCC Plus Waiver or PACE AND do not have a screening to pass on to the provider (ex. Special circumstances didn't require one at admission), the NF Screening Team can now conduct the LTSS Screening before discharge. The NF will no longer have to contact the Community Based Team to come in and conduct it.



#### Update to the "Post Admission LTSS Screenings by SNFs" Memo (6-month Penalty Guidelines):

An update has been made to the Medicaid Bulletin "Post-Admission Long-Term Services and Supports Screenings by Skilled Nursing Facilities Effective July 1, 2023" on August 10, 2023.

- Any individual who was previously not screened prior to admission to a Nursing Facility for Long Term Custodial NF care, may have a LTSS screening performed by the NF screening team.
- All other requirements, as outlined in the August 10, 2023, bulletin still apply and remain in effect. This means, if a NF admits anyone straight to custodial without a valid screening, then the NF would have a six-month penalty and the NF Screening Team would complete the screening and follow the memo instructions for path to payment.
- This excludes those emergent cases where the NF and Community Based Team is allowed to make an agreement for the NF Screening Team to conduct the LTSS Screening because the CBT could not do it within 30 days. The documented agreement will be used.





#### Quick Glance at Other Screening Team Guidelines

- Community Based Teams conduct Screenings on individuals that reside in the Community who request one.
- PACE Teams conduct Screenings on individuals referred to them by the Community Based Team.
- Hospitals will <u>no longer</u> be conducting LTSS Screenings on individuals discharging to the Skilled Nursing Facility. Hospitals will continue to conduct Screenings on individuals who are inpatient, have Medicaid or Medicaid Pending, and are <u>discharging to the Long-Term Custodial NF</u> or discharging home with a need or interest in the CCC Plus Waiver or PACE.



### Issues

If you have issues with a Hospital not knowing the new LTSS Screening guidelines, please contact ScreeningAssistance@dmas.virginia.gov.





#### Nursing Facility Screening Team Best Practices

- Must have at least an RN and Physician (NP or PA) signing off on each Screening.
- Can have other Assessors such as a Social Worker/LPN but must have a RN sign along with them on the Screening.
- Set up an organized system for identifying when to conduct a screening and notifying the Physician (NP or PA) when to go in and electronically sign off.
- Assign or set up additional and back up team members for when staff are sick, on vacation, on unexpected leave, retirements, increased volume of needed screenings, etc.
- Inquire and Utilize Corporate staff to help as appropriate.





#### Interviewing and Assessing the Individual

- Educate the individual about Medicaid LTSS is and its three options (CCC Plus Waiver, PACE, or Custodial Long-Term NF).
- Explain to the individual that the LTSS Screening is an application for Medicaid LTSS and the importance of providing
  accurate information about their ADLs and personal needs to the Screener to determine their eligibility. The
  individual could be embarrassed to share certain information.
- Remind individuals that if they refuse a Medicaid LTSS Screening then they will not obtain certain services through Medicaid if it is needed. Make sure to document the refusal in the individual's records.
- Screeners must obtain permission from the individual and/or the individual's legal representative to conduct the Screening. People close to the individual should be included in these conversations if the individual gives permission.
- Screeners MUST observe, assess, and interview the individual. Screening information is not obtained by chart review alone. Some type of documentation should be obtained to verify ongoing Medical Nursing Need determination.





#### For All Screening Teams

- A full copy of the Screening Packet (all completed forms) is always provided to the individual or the individual's representative.
- Every individual screened should receive an Approval or Denial Letter from the Screening Team (use DMAS template).
- Screeners will need to retain copies of the Screening packet per retention policy (10 years for adults). This includes the copy of the DMAS 97 form with the individual's or representatives hand signature.
- Screeners will need to determine whether individuals are in a Medicaid Health Plan-MCO and if so, forward the completed Screening packet to the health plan for use by the individual's assigned care coordinator. Contact and FAX numbers are listed on the MES Homepage.
- Screeners are responsible for sending a copy of the <u>DMAS 96 form only</u> to the local DSS benefits staff where the individual resides. If you don't have this list, contact ScreeningAssistance@dmas.virginia.gov.





#### **Record and Retention Laws**

Screening Teams, must retain or be willing to pull the screening information for:

- 10 years for Adults
- Age 28 for a Child

If your facility conducted the Screening, then your staff are responsible for retrieving copies for Individuals, Providers, Health Plans, and other Screening Teams who may need it.



Tool:



#### All Screening Teams

If an individual is FFS or applying or Medicaid Pending, then the Screening Team is responsible for providing a list of Medicaid Provider options during the Screening Process. If the individual is in a Medicaid Health Plan, then the Health Plan is responsible for providing this list.

#### Medicaid Provider Search Tool: <a href="https://www.https://wwww.https://wwww.https://www.https://www.https://wwww.https://wwww.https://wwww.https://wwww.https://www.https://wwww.https://wwww.https:

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t Name	Last Name		Gender	Select Gender	Υ.			
ress	City		Zip Code			State	Select State	
	Provider Type	Select Provider Type	▼ Specialty	Select Specialty Type	Ψ.	Language	Select Language	
ness Name	Location Name		Accepting New P	atients		DADA Compliant		
ast one more search criteria is required with	"Accepting New Patient" or "ADA Compliant".							
			Search Reset					



Tool:



#### Medicaid Provider Search Tool Tips

- **Provider Type**: Filter your search by choosing the provider type. Either choose "Waiver Services" if you are trying to find providers for the CCC Plus Waiver or choose "Nursing Facility".
- **Specialty:** After choosing a Provider Type, then select a Specialty in the drop down. You can choose "Personal Care Services" for finding a Medicaid CCC Plus Waiver Agency or choose "Consumer Directed Services" to find Service Facilitators OR "Private Duty Nursing" for PDN cases OR by type of Nursing Facility such as Custodial.
- Try looking up multiple localities individually that are near the individual's residence.

Last Name		Gender	Select Gender			
			Select Gender	•		
City		Zip Code			State	Select State
Provider Type Sele	ct Provider Type	✓ Specialty	Select Specialty Type	Ţ	Language	Select Language
Location Name		Accepting New Patie	nts		ADA Compliant	
or "ADA Compliant".	_					
	S	Search Reset				
	Location Name	Location Name	Location Name	Location Name Accepting New Patients	Location Name Accepting New Patients	Location Name Accepting New Patients ADA Compliant





#### eMLS Corrections: Cancel versus Voids

#### Cancel

- Use when screening is "In Progress" status to correct auto-fill fields (Name, DOB, Gender, Race, SSN, Medicaid #) or incorrect Request and Screening dates.
- Must be re-entered with correct information.

#### Void-Correction (Clone)

- Used to make changes to fully processed "Accepted" status screenings in any of the fields that are NOT auto-fill demographics or Request/Screening Date. Auto-fill fields will be greyed out and cannot be changed.
- A new MLS screening number will be assigned to the cloned screening.

#### **Void**-Delete

- Used to delete fully processed "Accepted" status screenings that are duplicates, submitted for the wrong person, submitted with an incorrect SSN or incorrect information in any of the auto-fill fields or demographic fields.
- Must be re-entered with correct information after an enrollment correction form is completed.

Cancelled and Voided screenings will show in eMLS under their original MLS # with a status of "Cancelled" or "Void". For more information review the eMLS user guide on the MES homepage.





#### **Topic:** eMLS

**Q:** Do I contact MES Assist if I am having trouble navigating eMLS or receiving error messages that I don't understand?

**A:** No, you should always go to the eMLS user guide and tutorial first as a resource but if you continue to have questions then it is best to contact <u>ScreeningAssistance@dmas.virginia.gov</u>.

<u>MES-Assist@dmas.virginia.gov</u> is contacted when you can't log into Medicaid Enterprise System (MES) or cannot get into CRMS or the MES System is down.





#### **Topic:** eMLS

**Q:** What do I do if I receive an error message when I try to use the P98 Upload feature in eMLS?

A: Make sure that you have downloaded a brand-new upload form from the MES Homepage before each use and do not change the form in any way such as saving in a different format or deleting tabs. If you continue to have issues contact <u>ScreeningAssistance@dmas.virginia.gov</u>





#### **Topic: SNF Admissions and LTC Portal**

**Q:** What do I do if I am trying to enter my SNF Admission (Level 2) into the portal and it keeps giving me an error message of "No Valid Screening"?

A: For issues entering in Fee For Service (FFS) SNF Admissions into the LTC Portal, DMAS is working to fix the error message issue so that it does not look for a LTSS Screening on Short Term-Skilled Admissions.

If you receive the error message for FFS entries contact the <u>AEANDD@dmas.virginia.gov</u> for assistance.

For individuals in a Medicaid Health Plan, the Health Plan puts in the SNF Admissions.





#### Pre-Admission and Resident Review (PASRR) Process

- Federal law requires that ALL individuals (regardless of payer source) who apply as a new admission to a Medicaid certified NF, be evaluated for evidence of possible Mental Illness, Intellectual Disability or Related Condition. This screening is conducted to ensure that individuals are placed appropriately, in the least restrictive setting possible and that individuals receive needed services, wherever they are living.
- Medicaid-certified NFs must have a policy on file describing how the MI/ID/RC screening (Level I) and referral for evaluation and determination (Level II), when needed, will be handled for non-Medicaid-eligible individuals and other scenarios in which they are to conduct it. There is a special paper Non-Medicaid 95 Form for the NFs.





#### Pre-Admission and Resident Review (PASRR) Process

- The Federal Pre-Admission Screening and Resident Review (Level I and II referral) <u>AND</u> the DMAS LTSS Screening Process (formerly known as Pre-Admission Screening-PAS) are two separate programs.
- The PASRR only bundles with the LTSS Screening Process in certain circumstances such as when a LTSS Screener is conducting a screening and NF is chosen and selected on the 96 form at the time of the Screening being conducted. The eMLS system automatically drops down the 95 Level I and Level II Supplemental Forms when NF is selected and when a referral for Level II is warranted.
- The PASRR Level I or II referral is not conducted when CCC Plus Waiver or PACE is the selection on the 96 form.







Pre-Admission and Resident Review (PASRR) Process

- If someone has a history of ID,DD, MI and there is a "YES" on the DMAS-95, Level I then a referral for a Level II evaluation and determination must be made.
- Only Maximus, the contractor for Level II and resident review evaluation can conduct a Level II.
- Maximus professionals evaluate the status of the individual and then submit that evaluation to the Department of Behavioral Health and Developmental Services (DBHDS) to make a determination regarding what specialty services (aside from nursing and/or custodial care) are to be provided to the person.



## Fax Cover Sheet for PASRR Level II:

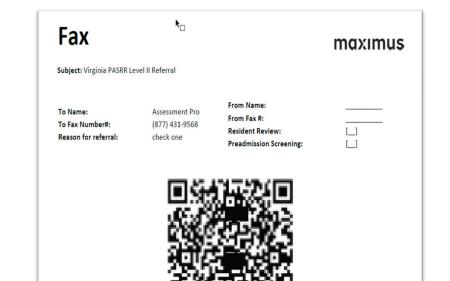


#### Cover sheet is found at:

https://maximusclinicalservices.com/svcs/virginia

When NF is the selected choice, a DMAS-95 form is required. If the Level I indicates that a <u>Level II referral</u> is warranted, there is a referral process for further evaluation and determination of needed specialty services. This process is described in the LTSS Screening Manual.

FAX Number 877-431-9568





## **Updates and Reminders:**



#### Pre-Admission and Resident Review (PASRR) Process

#### **NEW PROCESS For Hospitals and Nursing Facilities**

- Individuals who are discharging from the Hospital to the Skilled Nursing Facility where the LTSS Screening is no longer required per the new Bill, the NF or the Hospital is allowed to conduct the PASRR Level I and Level II referral if needed.
- The NF and Hospital will have to agree on who can get the required Federal requirement of PASRR most expediently before the NF Admission. Ideally, it should be conducted in the place where the individual is currently at, but the NF is not prohibited from doing it if needed.
- The NF can use the Non-Medicaid 95 Level I Form and a paper Level II 95 Supplemental Form if a Level II referral is warranted and the Hospital can conduct the PASRR Level I and II Referral if warranted <u>on the paper 95 forms</u> and pass along the results to the SNF before admission (this includes waiting for the results of the level II from DBHDS). The PASRR in this scenario will <u>not</u> go into eMLS by the Hospital Screener. Once the individual admits to the SNF, if Long Term Custodial NF is needed then the SNF Screening Team will conduct a LTSS Screening in eMLS and then transcribe the information from the Hospital or NF PASRR Level I and Level II referral if warranted paper forms into the electronic screening forms.
- It will be important for the Hospital and NF who is conducting the PASRR process on paper to use the DMAS 95 Level I form or Non-Medicaid 95 form and the DMAS 95 Level II Supplemental Forms so that all needed information for the system is captured. Please go to MES Homepage, forms library to download these forms.
- Individuals coming from the Hospital to Long Term Custodial will obtain a LTSS Screening with the bundled PASRR.



PASRR: PreAdmission Screening and Resident Review Process

- Nursing Facilities are responsible and have the authority to conduct the PASRR Level I/II MI/ID/RC and Level II referral upon admission for private pay individuals using the Non-Medicaid 95 Level I Form and other scenarios agreed upon by the NF.
- Individuals transferring from the CCC Plus Waiver or PACE (where the original screening did not warrant a DMAS 95 level or II referral) to a Nursing Facility, the NF can conduct the PASRR Level I or Level II referral if warranted before admission/level of care change using the Non-Medicaid 95 Level I Form and DMAS 95 Supplemental Form if a Level II referral is warranted.



## PASRR: Level I 95 Form and Level II Referral 95 Supplemental Form



	LEVEL I SCREENING FOR MENTAL ILLNESS, INTELLECTUAL DISABILITY, OR RELATED CONDITIONS	
	form, or the DMAS-95 for Medicaid members, must be completed for ALL individuals seeking a Nursing Facility admission. form must be completed PRIOR to a Nursing Facility admission by the Staff assigned to conduct Level I Screening.	
Nar		
_	If Applicable	
Soc	al Security No Medicaid No	
1.	DOES THE INDIVIDUAL MEET NURSING FACILITY CRITERIA?	
	□ Yeo □ No (fNO, the individual should not be admitted to a NF nor be referred for a Level II Screening.) Can a safe and appropriate plan of care be developed to meet all services and supports including medical nursing (custodial care needs? 2 □ Yes □ No	
If th	e answer to #1 is "Yes", the remainder of this form MUST BE COMPLETED.	
2.	DOES THE INDIVIDUAL HAVE A CURRENT SERIOUS MENTAL ILLNESS (MI)?	
	a. Is this major mental disorder diagnosable under DSM (e.g., schizophrenia, mood, paranoid, panic, or other serious anxiety disorder, sematoform disorder, personality disorder, other psychotic disorder, or other mental disorder that may lead to a chronic disability)? □ Yes □ No	
	<ul> <li>b. Has the disorder resulted in functional limitations in major life activities within the past 3-6 months, particularly with regard to</li> </ul>	
	interpersonal functioning, concentration, persistence, or pace; and adaptation to change?	
	c. Does the treatment history indicate that the individual has experienced psychiatric treatment more intensive than outpatient care more than once in the past 2 years or the individual has experienced within the last 2 years an episode of significant disruption to the normal	
	living situation due to the mental disorder? 🛛 Yes 🗆 No	
3.	DOES THE INDIVIDUAL HAVE A DIAGNOSIS OF INTELLECTUAL DEVELOPMENTAL DISABILITY (IDD) WHICH WAS	
	MANIFESTED BEFORE AGE 18?  Yes No	
4.	DOES THE INDIVIDUAL HAVE A RELATED CONDITION (RC)?  Ves  No	
	(Check "Yes" only if each item below is checked "Yes". If "No", do not refer for evaluation of active treatment needs for related condition.) a. Is the condition attributable to any other condition (e.g. cerebral palsy, epilepsy, autism, muscular dystrophy, multiple sclerosis,	
	a is the continue transmission of any other continue of the second party charge, party and the continue of seconds, in the second party case of	
	these persons? 🗆 Yes 🗆 No	
	b. Has the condition manifested before age 22?  Yes  No	
	c Is the condition likely to continue indefinitely □ Ves □ No d. Has the condition resulted in substantial limitations in three (3) or more of the following areas of major life activity; self-care understanding and use of language, learning, mobility, self-direction, and capacity for independent living?	
	□ Yes (If yes, circle applicable areas) □ No	
5.	RECOMMENDATION (Either "2" or "b" must be checked.)	
	C Refer for Level II evaluation.     DATE LEVEL II REFERRAL MADE	
	(NF Placement = Level II refer to Ascend Maximus Management)	
	MI (# 2 zbove is checked "Yes") ID or Related Condition (# 3 or # 4 is checked "Yes")	
	D Dor Related Condition (# 5 of # 4 is checked '1 es') D Dual diagnosis (MI and IDD or Related Condition categories are checked)	
** ]	Dual diagnosis (All and IDD of Reisted Condition Categories are checked) IOTE: If 5a is checked, the individual may NOT be authorized for Medicaid-funded NF LTSS until the Level II evaluation has been completed.	
	b. D No referral for Level II evaluation for active treatment needs required because individual:	
	Does not meet the applicable criteria for serious MI or ID or related condition	
	Has a primary diagnosis of dementia (including Alzheimer's disease) and does not have a diagnosis of ID	
	Has a primary diagnosis of dementia (including Alzheimer's disease) AND has a secondary diagnosis of a serious MI	
	Has a severe physical illness (e.g. documented evidence of coma, functioning at brain-stern level, or other conditions which results in a level of impairment so severe that the individual could not be expected to benefit from specialized services.)	
	□ Is terminally ill (note: a physician must have documented that individual's life expectancy is six (6) months or less)	

ame:	Recommendation for Serv	ices
<ol><li>This section is to be completed by the cont</li></ol>	tractor for the Level II evaluation process.	
EVALUATIONS REQUIRED UPON RECEI	IPT OF REFERRAL (Check evaluations submittee	upon receipt of referral)
Neurological Evaluation Psychological Assessment Psychiatric Assessment	Psychosocial/Functi History and Physica Other (please specif	Examination
RECOMMENDATION	Out there seen	
Specialized services are not indicated.		
Specialized services are indicated.		
Comments:		
3 .Date referral package received:	Date package sent to DBHDS:	
QMHP Signature (MI diagnosis)	Date	Telephone Number
Psychologist Signature (IDD diagnosis)	Date	Telephone Number
Case Manager Signature/Title	Date	Telephone Number
Case Manager Signature Trive	Date	respione runnoe
		Agency / Facility Name ID # ( if applicable)
Agency / Facility Name		
SERVICES.	SLY BY THE DEPARTMENT OF BEHAVORIAL	
failing Address THIS SECTION IS TO BE COMPLETED ON SERVICES, Date referral package received:		
Mailing Address THIS SECTION IS TO BE COMPLETED ON SERVICES. Date referral package received:	Concur with recommendat	ions of specialized services?yes

# PASRR TRACKING



naxım		VIRGINIA PASRR RESIDENT TRACKING FORM
no roturn this completed form t	o Maximus via fax at 877.431.9568,	
	ealth of Virginia track residents who ha	
ndividual's Name		
(Last)	(First)	(MI)
SN	Date of Birth	
3SN	Date of Birth	
	Date of Birth	
	ission Screening, the following ou	
pon completion of the Pre-Adm	ission Screening, the following ou	come occurred:
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pon completion of the Pre-Adm <ul> <li>Nursing Facility Admission</li> <li>Admitting Facility</li></ul>	ission Screening, the following out	dmitting Date
Description of the Pre-Adm Nursing Facility Admission Admitting Facility Contact Person Admission to Alternative Logo Assisted Living Facility	ission Screening, the following out A Contact F evel of Care cility	tcome occurred: dmitting Date
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pon completion of the Pre-Adm Nursing Facility Admission Admitting Facility Contact Person Contact Person Admission to Alternative Luce <ul> <li>a Assisted Living Fa</li> <li>a Group Home</li> <li>a State Hospital</li> <li>a Other</li> </ul> Other Outcome <ul> <li>a Discharged to/Ren</li> <li>b Deceased</li> </ul>	ission Screening, the following out	tcome occurred: dmitting Date /hone ()

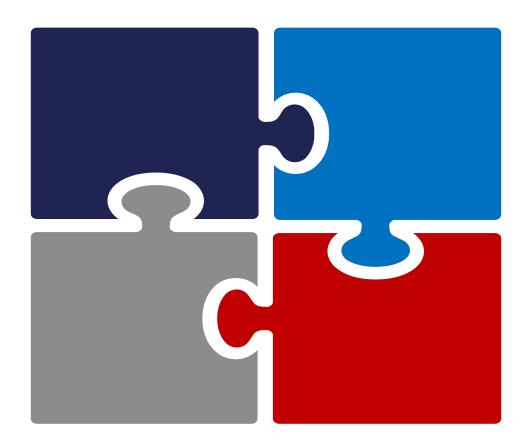
MAXIMUS, as the Level II Evaluator tracks Disposition of Individuals

### Please be sure to return the Virginia PASRR Resident Tracking form back to Maximus





# **Resources:**





# Health Plan-MCO Contact and Fax Numbers for Referral Process

LTSS Screening Team MCO Contact Numbers

Cardinal Care Health Plan	FAX Number for Screening Documents	Care Management Phone Number
Aetna Better Health of Virginia	844-459-6680	855-652-8249 Ask for Case Management Members 1-800-279-1878
Anthem HealthKeepers Plus	844-471-7937	Members 1-800-901-0020
Molina Healthcare	800-614-7934	800-424-4524 Members 1-800-424-4518
Sentara Health Plans	844-552-7508	866-546-7924 or 757-552-8398 Members 1-800-881-2166
United Healthcare Community Plan	855-770-7088	Providers 877-843-4366 Members 1-844-752-9434

For individuals enrolled in the <u>Cardinal Care Managed Care</u> program, the health plan is responsible for submitting the DMAS-225 to the LDSS benefits program (eligibility section) once services are initiated for the individual. <u>For FFS</u> for NF, CCC Plus Waiver and PACE, the direct service provider is responsible for notifying the LDSS eligibility section via a DMAS-225 that services have been initiated for the individual.

### Found on MES Homepage

https://vamedicaid.dmas.virginia.gov/crms



## Updated Enrollment Member Correction Form on the MES Homepage

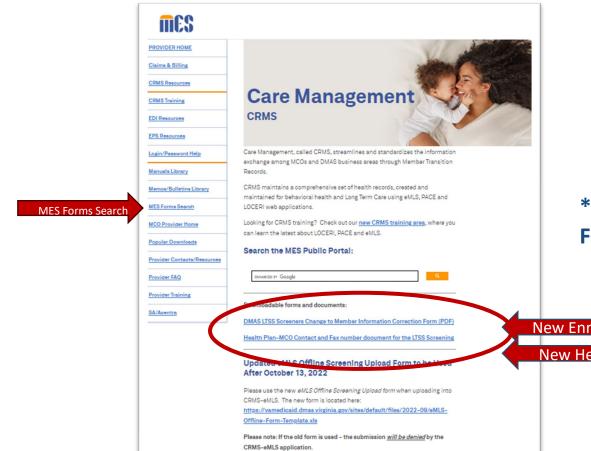
### For demographic corrections, all Enrollment Member Corrections Forms are to be sent to PatientPay@dmas.virginia.gov

- EMAIL Subject Line should read: LTSS Screening Member Information Change Request
- Allow at least **14 Business days** for all Corrections
- Once the change has been completed by the Enrollment Division, it can take up to 48 hours for the information to show up in the Medicaid System.
- The Screener must return to eMLS and CANCEL or VOID/DELETE the original Screening with the wrong information, then re-start a new Screening for the corrected information to auto-populate into the form.
- The eMLS system **DOES NOT** automatically correct the Screening with the new information.
- Make sure to use all the same dates that was in the original Screening (request, screening, and Screener/Physician signature dates).
- Instructions are written on the form.

All forms must be completely filled out or they will get sent back.



# Downloadable Forms and Documents on the MES Homepage



### https://vamedicaid.dmas.virginia.gov/crms

### \* NEW Updated eMLS Offline Screening Upload Form to be Used After September 12, 2024

New Enrollment Correction Form

### New Health Plan Fax Numbers



# **Screening Timelines**

- Individuals who have a screening conducted have 1 year of the date of the physician's signature to enroll in CCC Plus Waiver, PACE or Custodial Nursing Facility care.
- Screenings completed prior to a discharge from a SNF for persons who are enrolled into Medicaid while in the SNF, including health plans and FFS, have 180 days post SNF discharge to enroll in the CCC Plus Waiver or PACE or a new LTSS Screening is required. If the individual is not a Medicaid member (non-Medicaid) at SNF discharge, the person has one year from the date of physician's signature on the screening to be enrolled in LTSS. After a year, a new LTSS Screening is required.
- Once an individual is ENROLLED in CCC Plus Waiver, PACE or NF, a screening does NOT expire or need to be updated as long as the individual continues to receive Medicaid LTSS.
- Individuals are allowed **180 days** to transition between providers. After **180 days** the individual must reapply for Medicaid LTSS and a new screening is required.
- If the individual is terminated because they didn't meet NF LOC requirements, then the individual would need a new LTSS Screening to reapply for Medicaid LTSS.
- When in doubt, screen the individual.



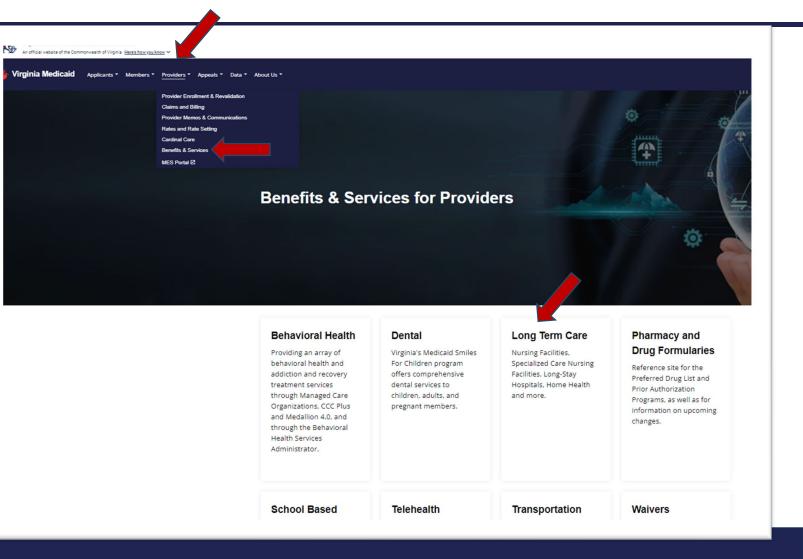
# **Connection Call Power Points**

### Posted on the DMAS Website: www.dmas.virginia.gov

Under the Provider Tab, select from dropdown- Benefits and Services, then select Long Term Care, Programs and Initiatives, and LTSS Screening.

### **SCREENING CONNECTIONS FOR LTSS**

Look down the page for list of Screening Connection calls

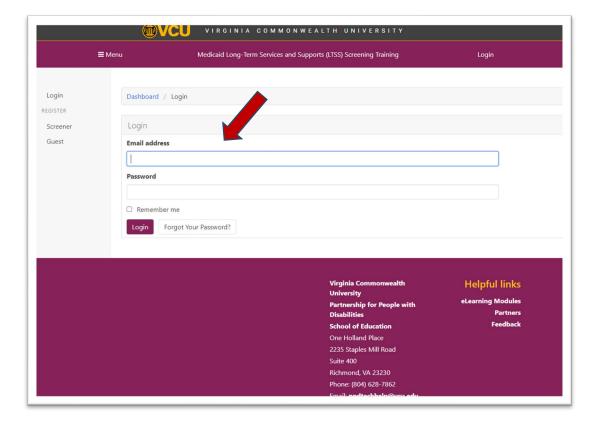




# VCU Medicaid LTSS Screening Training and Refresher

VCU Medicaid LTSS Screening Training at: <a href="https://medicaidltss.partnership.vcu.edu/login">https://medicaidltss.partnership.vcu.edu/login</a>

- Log-in Using your email address and created password
- To Access the Training Modules go to helpful Links – eLearning Modules



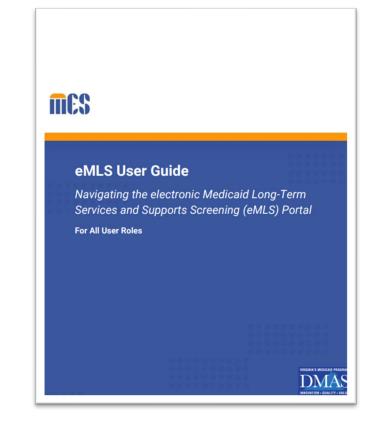


# Use eMLS User Guide and Training

- Access, System Requirements, User Access Roles, and Logging In
- Navigation and Functions of System
- Error Message Meaning
- Searching of an Existing Screening
- Data Entry and Submission of New Electronic LTSS Screenings
- Screening Status and Watermarks
- Voiding and Corrections of Existing Screenings
- Printing Screenings
- Uploading and Downloading the P-98 offline form
- And many more concepts

### https://vamedicaid.dmas.virginia.gov/training/crms

Complete courses, CRMS-101,103,104,106, & download the e-MLS User Guide





# Need Help?

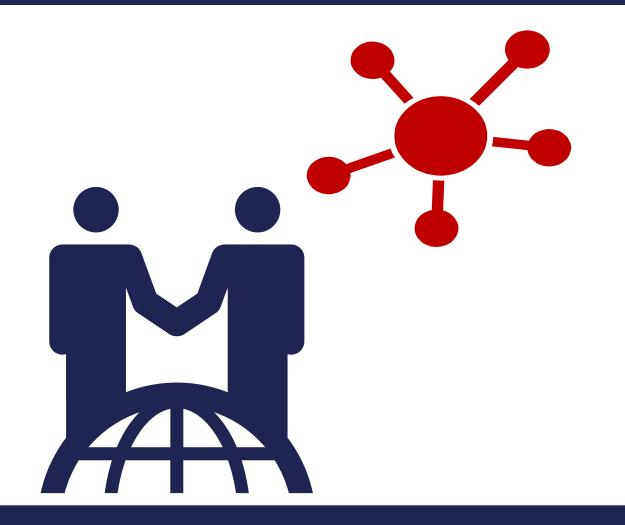
- Questions about the LTSS Screening process, policy, general eMLS, or requests for copies of screenings go to: <u>ScreeningAssistance@dmas.Virginia.gov</u>
- Questions about MES (computer system issues) , CRMS go to: <u>MES-Assist@dmas.Virginia.gov</u>
- All technical questions about accessing the Medicaid LTSS Screening Training go to VCU: <a href="mailto:ppdtechhelp@vcu.edu">ppdtechhelp@vcu.edu</a>





# Share Information with your Team

- Other Screeners
- Supervisors/Managers
- MDS Coordinators
- Billing Staff
- Administrative Staff
- Corporate Staff
- Administrator





# LTSS Screening Connection Call Schedule

2024							
<u>SCREENING TEAM</u> <u>TYPE</u>	<u>QUARTER 1</u>	<u>QUARTER 2</u>	<u>QUARTER 3</u>	<u>QUARTER 4</u>			
Community Based Teams (CBTs)	March	June		December 10, 2024			
Hospitals	March	June		December 11, 2024			
Nursing Facilities	March	June	September 12, 2024	December 12, 2024			





# Save the Date:

**Nursing Facility Screening Team Focus** 

Thursday, December 12, 2024

Any team can join the call and listen, but the focus will be on the Nursing Facility Screening Team.





# Question and Answer

# ScreeningAssistance@dmas.virginia.gov

