



Screening Connections

Community Based and PACE Screening Teams

September 10, 2024

Office of Community Living







Welcome!

You are appreciated.



CBT and PACE Teams



August 2024 Data

Community Based Teams

Total Screenings

2,322

Over 30 Days

164

% over 30 Days

7.06%

Avg # of Days

20.56

Submission Date from 8/1/2024 to 8/31/2024

PACE Teams

Total Screenings

33

Over 30 Days

0

% over 30 Days

0.00%

Avg # of Days

5.15

Submission Date from 8/2/2024 to 8/30/2024



LTSS Screening Connection Call

Logistics



- Post your questions for today's session in the Chat box.
- Click the "Chat" bubble icon at the top of the screen to maximize the Chat feature.

DMAS Office of Community Living (OCL) LTSS Screening Program Staff



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Technical Assistance for Screening
Assistance Mailbox, Screening
Connections Webex, &
Communications



Dena Schall
Technical Assistance for
Screening Assistance Mailbox
and eMLS



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Technical Assistance for
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and PASRR

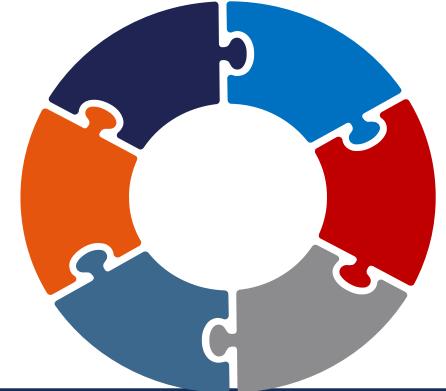
Send all LTSS Screening Questions to ScreeningAssistance@dmas.virginia.gov



Todays Agenda:

Updates and Frequently Asked Questions

Question and Answer Period







Todays Screening Team Focus: Community Based and PACE Teams





Presented by Dena Schall and Whitney Singleton, LTSS Screening Program Specialists





Overview of CBT and PACE Team Changes

The Community Based Screening Teams (CBTs) conduct screenings on individuals who request one in the community or their locality.

New Guideline: When Medicaid members residing in the community are in imminent need of nursing facility placement and the community-based screening team cannot conduct the screening within 30 days of the screening request, the nursing facility may collaborate with the community-based team to determine which entity can conduct the screening most expeditiously. The nursing facility is responsible for documenting the agreement for the nursing facility to conduct the screening in their records.





Overview of CBT and PACE Team Changes

The new PACE Screening Teams conduct LTSS Screenings when the Community-Based Teams are unable to complete the screening within 30 days and/or the individual has requested enrollment in a PACE program.

The CBT can contact the local PACE site to see if they are able to conduct the LTSS Screening and document the outcome. The intention is for PACE sites to take referrals for individuals who are interested in PACE.

If PACE sites are contacted directly for a potential new enrollment, they may accept the request and conduct the screening. If the PACE Team in your locality is not ready or set up to conduct LTSS Screenings yet then the CBT should conduct the Screenings like usual.



PACE Teams

Some PACE sites are not ready to conduct LTSS Screenings. ScreeningAssistance@dmas.virginia.gov can help with any questions or issues that are related to:

- Getting your site set up to conduct LTSS Screenings
- LTSS Screening Training and Scoring/Rating
- Basic Primary Account Holder and Delegate Administrator issues
- LTSS Screening process







Collaboration between the CBT and PACE Teams

The Community Based Team and PACE Screening Team should collaborate and plan what their process will look like in their locality.

- What happens if someone calls the CBT and at intake states that they are interested in PACE? Establish who from intake will contact the PACE site to see if they are able conduct the screening faster and if there is a specific contact person at the local PACE to call.
- How will the CBT document this agreement? Establish who will keep it and where. Examples: VDH electronic system, DSS records, or other tracking mechanism.
- What happens if the individual calls the PACE site directly interested in PACE and needs a LTSS Screening? If the
 PACE Team is set up and ready to conduct LTSS Screenings, they may take the request and conduct the Screening.
 IF the PACE Team is not ready then the PACE team should contact the CBT to let them know that they are not able
 to conduct screenings at this time and the CBT will take the referral.





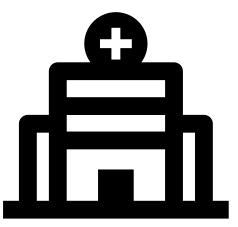
Changes to current practices for Community Based Teams

- CBT Screeners will no longer have to go into the Custodial NF and conduct a LTSS Screening on individuals who do not have one before discharge back into the community. Their NF Team can now conduct them.
- You may still have to do them for those NON-MEDICAID Nursing Facilities and other rare circumstances with DMAS approval.



Community Based Teams and conducting LTSS Screenings in the Hospital

• If an individual is in the Emergency Room or in Observational Status in the Hospital and there is an emergency or the individual's life is endangered upon return to a community home, or the case involves APS, LTSS teams (Hospital and Community Based) should confer as to which team can most expediently conduct the LTSS Screening.







Interviewing and Assessing the Individual for all Screening Teams

- Educate the individual about Medicaid LTSS is and its three options (CCC Plus Waiver, PACE, or Custodial Long-Term NF).
- Explain to the individual that the LTSS Screening is an application for Medicaid LTSS and the importance of providing accurate information about their ADLs and personal needs to the Screener to determine their eligibility. The individual could be embarrassed to share certain information.
- Remind individuals that if they refuse a Medicaid LTSS Screening then they will not obtain certain services through Medicaid if it is needed. Make sure to document the refusal in the individual's records.
- Screeners must obtain permission from the individual and/or the individual's legal representative to conduct the Screening. People close to the individual should be included in these conversations if the individual gives permission.
- Screeners MUST observe, assess, and interview the individual. Screening information is not obtained by chart review alone. Some type of documentation should be obtained to verify ongoing Medical Nursing Need determination.





Interviewing and Assessing the Individual for all Screening Teams

- During the interview, while collecting background information, make sure to ask if the individual has Medicaid (or a Medicaid card) or if they have already applied for Financial Medicaid either on-line or with their local DSS. If they have then it is not needed to provide them with additional information on how to apply for Financial Medicaid. Navigating the Healthcare system can be confusing for potential members and they may take what you say literally and reapply.
- For individuals with Developmental Disabilities, make sure to ask if they are currently on any other
 Waivers such as the DD Waiver or if they have a CSB Case Manager or Support Coordinator. IF they do,
 then they should be informed.





For All Screening Teams

- A full copy of the Screening Packet (all completed forms) is always provided to the individual or the individual's representative.
- Every individual screened should receive an Approval or Denial Letter from the Screening Team (use DMAS template).
- Screeners will need to retain copies of the Screening packet per retention policy (10 years for adults). This includes the copy of the DMAS 97 Choice Form with the individual's or representatives hand signature.
- Screeners will need to determine whether individuals are in a Medicaid Health Plan-MCO and if so, forward the
 completed Screening packet to the health plan for use by the individual's assigned care coordinator. Contact and
 FAX numbers are listed on the MES Homepage.
- Screeners are responsible for sending a copy of the <u>DMAS 96 form only</u> to the local DSS benefits staff where the individual resides. If you don't have this list contact ScreeningAssistance@dmas.virginia.gov.





Record and Retention Laws

Screening Teams, must retain or be willing to pull the screening information for:

- 10 years for Adults
- Age 28 for a Child

If your facility conducted the Screening, then your staff are responsible for retrieving copies for Individuals, Providers, Health Plans, and other Screening Teams who may need it.



Completion of LTSS Screenings within 30 days

- Completing screenings within 30 days is a requirement by law.
- It is also a CMS requirement/metric in relation to individuals having access to the CCC Plus Waiver.
- DMAS reports monthly on the numbers of screenings, choices people make, and localities that have screenings over 30 days.
- Annually, reports are sent to the Governor.

If your locality is completing LTSS Screenings over 30 days, you should be working with your state liaisons for a resolution.

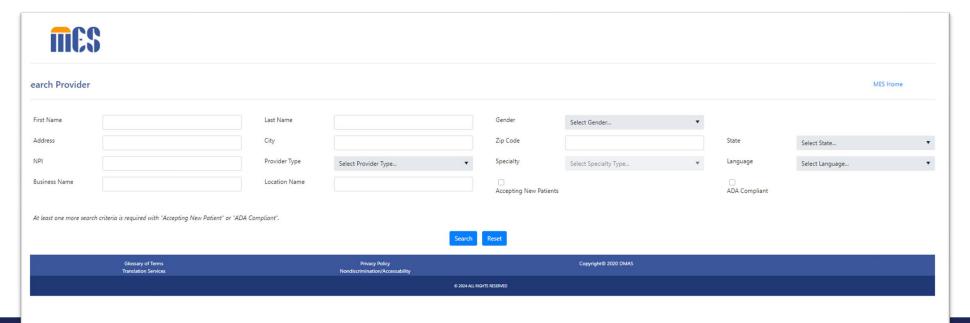




All Screening Teams

If an individual is FFS or applying or Medicaid Pending, then the Screening Team is responsible for providing a list of Medicaid Provider options during the Screening Process. If the individual is in a Medicaid Health Plan, then the Health Plan is responsible for providing this list.

Medicaid Provider Search Tool: https://vamedicaid.vaxix.net/Search







Medicaid Provider Search Tool Tips

- **Provider Type**: Filter your search by choosing the provider type. Either choose "Waiver Services" if you are trying to find providers for the CCC Plus Waiver or choose "Nursing Facility".
- **Specialty:** After choosing a Provider Type, then select a Specialty in the drop down. You can choose "Personal Care Services" for finding a Medicaid CCC Plus Waiver Agency or choose "Consumer Directed Services" to find Service Facilitators OR "Private Duty Nursing" for PDN cases OR by type of Nursing Facility such as Custodial.
- Try looking up multiple localities individually that are near the individual's residence.

| iii CS | | | | | | | | | | |
|---|---|---------------|---|--------------------------|-----------------------|---|---------------|-----------------|----------|---|
| earch Provider | | | | | | | | | MES Home | |
| First Name | | Last Name | | Gender | Select Gender | • | | | | |
| Address | | City | | Zip Code | | | State | Select State | | • |
| NPI | | Provider Type | Select Provider Type | ▼ Specialty | Select Specialty Type | Y | Language | Select Language | | • |
| Business Name | | Location Name | | Accepting New Patient | s | | ADA Compliant | | | |
| At least one more search criteria is required with "Accepting New Patient" or "ADA Compliant". Search Reset | | | | | | | | | | |
| | Glossary of Terms Translation Services | | Privacy Policy Nondiscrimination/Accessability | | Copyright® 2020 DMAS | | | | | |
| | | | C 20 | 1024 ALL RIGHTS RESERVED | | | | | | |





Quick Glance at Other Screening Team Changes

- Hospitals will no longer be conducting LTSS Screenings on individuals discharging to the Skilled Nursing Facility.
- Hospitals will continue to conduct Screenings on individuals who are inpatient, have Medicaid or Medicaid Pending, and are discharging to the Long-Term Custodial NF or discharging home with a need or interest in the CCC Plus Waiver or PACE.
- Nursing Facilities will now be conducting LTSS Screenings on individuals who are in their Skilled Nursing Facility and
 are transitioning to the Long-Term Custodial NF or discharging home with a need or interest in the CCC Plus Waiver
 or PACE.
- When LTSS Screenings are not obtained or conducted per the guidelines for admission to Medicaid Long-Term Custodial NF there are special instructions for a path to payment with a 6-month Penalty.



Frequently Asked Questions:



Topic: eMLS

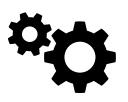
Q: Do I contact MES Assist if I am having trouble navigating eMLS or receiving error messages that I don't understand?

A: No, you should always go to the eMLS user guide and tutorial first as a resource but if you continue to have questions then it is best to contact ScreeningAssistance@dmas.Virginia.gov.

MES-Assist@dmas.virginia.gov is contacted when you can't log into Medicaid Enterprise System (MES) or cannot get into CRMS or the MES System is down.



Frequently Asked Questions:



Topic: eMLS

Q: What do I do if I receive an error message when I try to use the P98 Upload feature in eMLS?

A: Make sure that you have downloaded a brand-new upload form from the MES Homepage before each use and do not change the form in any way such as saving in a different format or deleting tabs. If you continue to have issues contact ScreeningAssistance@dmas.Virginia.gov



Pre-Admission and Resident Review (PASRR) Process

- Federal law requires that ALL individuals (regardless of payer source) who apply as a new admission to a Medicaid certified NF, be evaluated for evidence of possible Mental Illness, Intellectual Disability or Related Condition. This screening is conducted to ensure that individuals are placed appropriately, in the least restrictive setting possible and that individuals receive needed services, wherever they are living.
- Medicaid-certified NFs must have a policy on file describing how the MI/ID/RC screening (Level I) and referral for evaluation and determination (Level II), when needed, will be handled for non-Medicaid-eligible individuals and other scenarios in which they are to conduct it. There is a special paper Non-Medicaid 95 Form for the NFs.





Pre-Admission and Resident Review (PASRR) Process

- The Federal Pre-Admission Screening and Resident Review (Level I and II referral) <u>AND</u> the DMAS LTSS Screening Process (formerly known as Pre-Admission Screening-PAS) are two separate programs.
- The PASRR only bundles with the LTSS Screening Process in certain circumstances such as when a LTSS Screener is conducting a screening and NF is chosen and selected on the 96 form at the time of the Screening being conducted. The eMLS system automatically drops down the 95 Level I and Level II Supplemental Forms when NF is selected and when a referral for Level II is warranted.
- The PASRR Level I or II referral is not conducted when CCC Plus Waiver or PACE is the selection on the 96 form.





Pre-Admission and Resident Review (PASRR) Process

- If someone has a history of ID,DD, MI and there is a "YES" on the DMAS-95, Level I then a referral for a Level II evaluation and determination must be made.
- Only Maximus, the contractor for Level II and resident review evaluation can conduct a Level II.
- Maximus professionals evaluate the status of the individual and then submit that
 evaluation to the Department of Behavioral Health and Developmental Disability to
 make a determination regarding what specialty services (aside from nursing and/or
 custodial care) are to be provided to the person.







Cover sheet is found at:

https://maximusclinicalservices.com/svcs/virginia

When NF is the selected choice, a DMAS-95 form is required. If the Level I indicates that a <u>Level II referral</u> is warranted, there is a referral process for further evaluation and determination of needed specialty services. This process is described in the LTSS Screening Manual.

FAX Number 877-431-9568





PASRR: Level I 95 Form and Level II Referral 95 Supplemental Form



| | | LEVEL I SCRE FOR MENTAL ILLNESS, INTELLECTUAL DIS | | | | | |
|--|---|---|---|--|--|--|--|
| | s form, | a, or the DMAS-95 for Medicaid members, must be completed for a must be completed PRIOR to a Nursing Facility admission by the | ALL individuals seeking a Nursing Facility admission. | | | | |
| | Name: Date of Birth: | | | | | | |
| | _ | If Applicable | | | | | |
| Soci | | curity No Medicaid No. | | | | | |
| 1. DOES THE INDIVIDUAL MEET NURSING FACILITY CRITERIA? | | | | | | | |
| | | Fes ☐ No (If NO, the individual should not be admitted to a NF nor be Can a safe and appropriate plan of care be developed to meet all servi ☐ Yes ☐ No | | | | | |
| | | wer to #1 is "Yes", the remainder of this form MUST BE COMPL | ETED | | | | |
| uu | ie ansi | wer to #1 is 185 , the remainder of this form MOS1 BE COMPL | ETED. | | | | |
| 2. | (Che a. | ES THE INDIVIDUAL HAVE A CURRENT SERIOUS MENTAL seck "Yes" only if each item below are all "Yes". If "No", do not refer I It shis major mental disorder diagnosable under DSM (e.g., schizophr somatoform disorder, personality disorder, other psychotic disorder, or | for evaluation of active treatment needs for MI Diagnosis.) enia, mood, paranoid, panic, or other serious anxiety disorder; | | | | |
| | | ☐ Yes ☐ No Has the disorder resulted in functional limitations in major life activit | | | | | |
| | | interpersonal functioning; concentration, persistence, or pace; and add | | | | | |
| | C. | Does the treatment history indicate that the individual has experience than once in the past 2 years or the individual has experienced within | d psychiatric treatment more intensive than outpatient care more | | | | |
| | | living situation due to the mental disorder? Yes No | | | | | |
| 3. | DOES THE INDIVIDUAL HAVE A DIAGNOSIS OF INTELLECTUAL DEVELOPMENTAL DISABILITY (IDD) WHICH WAS | | | | | | |
| | | NIFESTED BEFORE AGE 18? Yes No | | | | | |
| 4. | (Che | ES THE INDIVIDUAL HAVE A RELATED CONDITION (RC)? 6t "Yes" only if each item below is checked "Yes". If "No", do not re Is the condition attributable to any other condition (e.g. cerebral palsy Frederick's attaxia, spins befida), other than MI, found to be closely re general intellectual functioning or adaptive behavior similar to that of these persons? Yes No | efer for evaluation of active treatment needs for related condition.) , epilepsy, autism, muscular dystrophy, multiple sclerosis, elated to ID because this condition may result in impairment of | | | | |
| | | Has the condition manifested before age 22? ☐ Yes ☐ No | | | | | |
| 5. | c. d. | Is the condition likely to continue indefinitely? \(\) Yes \(\) No Has the condition resulted in substantial limitations in three (3) or mounderstanding and use of language, learning, mobility, self-direction, \(\) Yes (If yes, circle applicable areas) \(\) No | | | | | |
| ٥. | _ | COMMENDATION (Either "a" or "b" must be checked.) Refer for Level II evaluation. (NF Placement = Level II refer to Ascend Maximus Management) | DATE LEVEL II REFERRAL MADE | | | | |
| | | ☐ MI (#2 above is checked "Yes") | | | | | |
| | | ☐ ID or Related Condition (#3 or #4 is checked "Yes") | | | | | |
| ** 1 | | ☐ Dual diagnosis (MI and IDD or Related Condition categories are of If Sa is checked, the individual may NOT be authorized for Medicaid | | | | | |
| - | - | ☐ No referral for Level II evaluation for active treatment needs requ | | | | | |
| | | ☐ Does not meet the applicable criteria for serious MI or ID or | | | | | |
| | | ☐ Has a primary diagnosis of dementia (including Alzheimer's | | | | | |
| | | ☐ Has a primary diagnosis of dementia (including Alzheimer's | | | | | |
| | | Has a severe physical illness (e.g. documented evidence of coresults in a level of impairment so severe that the individual of the control of the contr | oma, functioning at brain-stern level, or other conditions which | | | | |
| | | ☐ Is terminally ill (note: a physician must have documented that | | | | | |

| | : | Recommendation for Services | | | |
|-----------------------------|--|--|--|--|--|
| B. Ti | nis section is to be completed by the contrac | actor for the Level II evaluation process. | | | |
| | EVALUATIONS REQUIRED UPON RECEIPT | | itted upon receipt of referral) | | |
| | Neurological Evaluation Psychological Assessment Psychiatric Assessment | History and Phy | nectional Assessment sical Examination ecify) | | |
| 2. | RECOMMENDATION | | | | |
| | Specialized services are not indicated. | | | | |
| | Specialized services are indicated. | | | | |
| (| Comments: | | | | |
| | | | | | |
| 3 .De | nte referral package received: | Date package sent to DBH | DS: | | |
| | | | | | |
| | QMHP Signature (MI diagnosis) | Date | Telephone Number | | |
| | Psychologist Signature (IDD diagnosis) | Date | Telephone Number | | |
| | | | | | |
| Ageno | ry / Facility Name | | Agency / Facility Name ID # (if applicable) | | |
| | | | | | |
| Mailie | na Address | | | | |
| Mailir | ng Address | | | | |
| Mailir | ng Address | | | | |
| THE | ng Address S SECTION IS TO BE COMPLETED ONLY VICES. | BY THE DEPARTMENT OF BEHAVOR | RIAL HEALTH AND DEVELOPMENTAL | | |
| THE | S SECTION IS TO BE COMPLETED ONLY VICES. | | | | |
| THI: SER | S SECTION IS TO BE COMPLETED ONLY VICES. | | RIAL HEALTH AND DEVELOPMENTAL ndations of specialized services?yes | | |
| THI: SER Date | S SECTION IS TO BE COMPLETED ONLY VICES. | | | | |
| THI: SER Date | S SECTION IS TO BE COMPLETED ONLY VICES, referral package received: nents: sof referral package sent to: PAS representative Community Services Board Admitting/retaining nursing facility | Concur with recomme | ndations of specialized services?yes | | |
| THI: SER Date Comm | S SECTION IS TO BE COMPLETED ONLY VICES, referral package received: nents: sof referral package sent to: PAS representative Community Services Board Admitting/retaining nursing facility Discharging hospital (if applicable) Individual being evaluated | Concur with recomme | ndations of specialized services?yes | | |
| THI: SER Date Comm | S SECTION IS TO BE COMPLETED ONLY VICES. referral package received: sents: set referral package sent to: PAS representative Community Services Board Admitting/retaining nursing facility Discharging hopsital (if applicable) | Concur with recomme | ndations of specialized services?yes | | |



PASRR TRACKING



maximus

□ Other Outcome

VIRGINIA PASRR RESIDENT TRACKING FORM

Please return this completed form to Maximus via fax at 877.431.9568, Attn: Virginia PASRR. This form helps Maximus and the Commonwealth of Virginia track residents who have been referred for a PASRR.

| individual | (Last) | (First) | (MI) |
|------------|--------|---------------|------|
| SSN- | | Date of Birth | |

Upon completion of the Pre-Admission Screening, the following outcome occurred:

Discharged to/Remained in current residence

| Nursir | ng Facility Admission | |
|------------|--|------------------|
| Admit | ting Facility | Admitting Date |
| Conta | ct Person | Contact Phone () |
| | | |
| Admis | sion to Alternative Level of Care | |
| Admis o | | |
| | Assisted Living Facility | |
| 0 | Assisted Living Facility Group Home | |

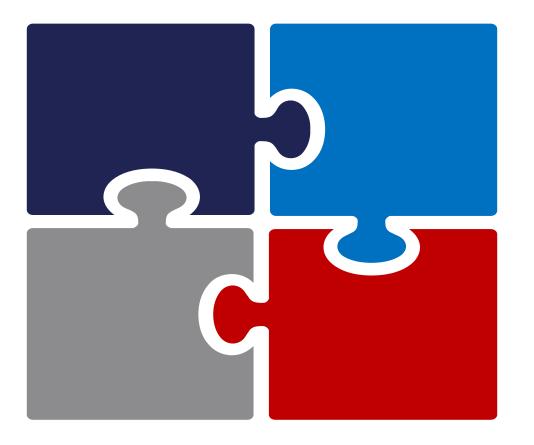
MAXIMUS, as the Level II Evaluator tracks Disposition of Individuals

Please be sure to return the Virginia PASRR Resident Tracking form back to Maximus





Resources:





Health Plan-MCO Contact and Fax Numbers for Referral Process

LTSS Screening Team MCO Contact Numbers

| Cardinal Care Health Plan | FAX Number for Screening Documents | Care Management Phone Number |
|----------------------------------|---|---|
| Aetna Better Health of Virginia | 844-459-6680 | 855-652-8249 Ask for Case Management Members 1-800-279-1878 |
| Anthem <u>HealthKeepers</u> Plus | 844-471-7937 | Members 1-800-901-0020 |
| Molina Healthcare | 800-614-7934 | 800-424-4524 Members 1-800-424-4518 |
| Sentara Health Plans | 844-552-7508 | 866-546-7924 or 757-552-8398 Members 1-800-881-2166 |
| United Healthcare Community Plan | 855-770-7088 | Providers 877-843-4366 Members 1-844-752-9434 |

For individuals enrolled in the <u>Cardinal Care Managed Care</u> program, the health plan is responsible for submitting the DMAS-225 to the LDSS benefits program (eligibility section) once services are initiated for the individual. <u>For FFS</u> for NF, CCC Plus Waiver and PACE, the direct service provider is responsible for notifying the LDSS eligibility section via a DMAS-225 that services have been initiated for the individual.

Found on MES Homepage

https://vamedicaid.dmas.virginia.gov/crms



Updated Enrollment Member Correction Form on the MES Homepage

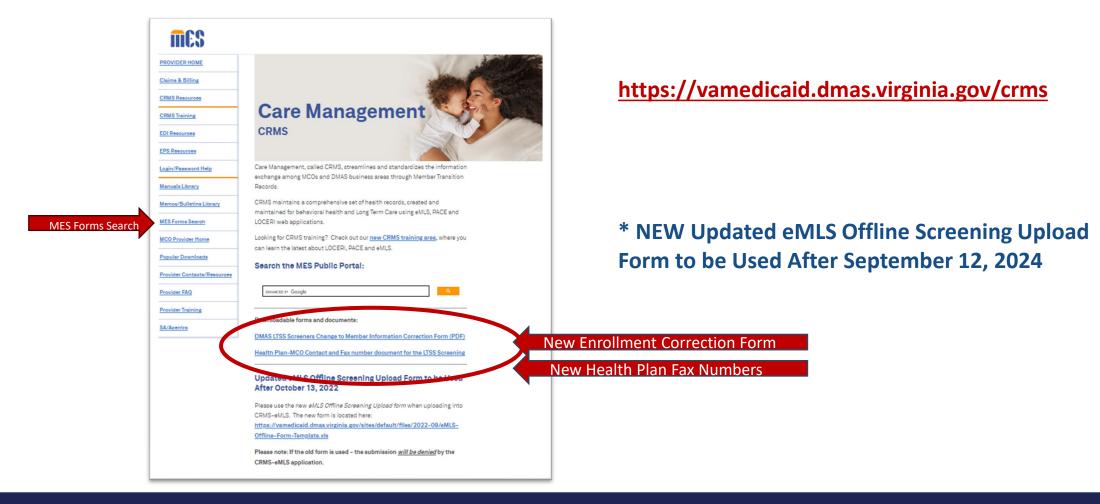
For demographic corrections, all Enrollment Member Corrections Forms are to be sent to PatientPay@dmas.virginia.gov

- EMAIL Subject Line should read: LTSS Screening Member Information Change Request
- Allow at least 14 Business days for all Corrections
- Once the change has been completed by the Enrollment Division, it can take up to 48 hours for the information to show up in the Medicaid System.
- The Screener must return to eMLS and CANCEL or VOID/DELETE the original Screening with the wrong information, then re-start a new Screening for the corrected information to auto-populate into the form.
- The eMLS system **DOES NOT** automatically correct the Screening with the new information.
- Make sure to use all the same dates that was in the original Screening (request, screening, and Screener/Physician signature dates).
- Instructions are written on the form.

All forms must be completely filled out or they will get sent back.



Downloadable Forms and Documents on the MES Homepage





Screening Timelines

- Individuals who have a screening conducted have 1 year of the date of the physician's signature to enroll in CCC Plus Waiver, PACE or Custodial Nursing Facility care.
- Screenings completed prior to a discharge from a SNF for persons who are enrolled into Medicaid while
 in the SNF, including health plans and FFS, have 180 days post SNF discharge to enroll in the CCC Plus
 Waiver or PACE or a new LTSS Screening is required. If the individual is not a Medicaid member (nonMedicaid) at SNF discharge, the person has one year from the date of physician's signature on the
 screening to be enrolled in LTSS. After a year, a new LTSS Screening is required.
- Once an individual is ENROLLED in CCC Plus Waiver, PACE or NF, a screening does NOT expire or need to be updated as long as the individual continues to receive Medicaid LTSS.
- Individuals are allowed 180 days to transition between providers. After 180 days the individual must reapply for Medicaid LTSS and a new screening is required.
- If the individual is terminated because they didn't meet NF LOC requirements, then the individual would need a new LTSS Screening to reapply for Medicaid LTSS.
- When in doubt, screen the individual.



Connection Call Power Points

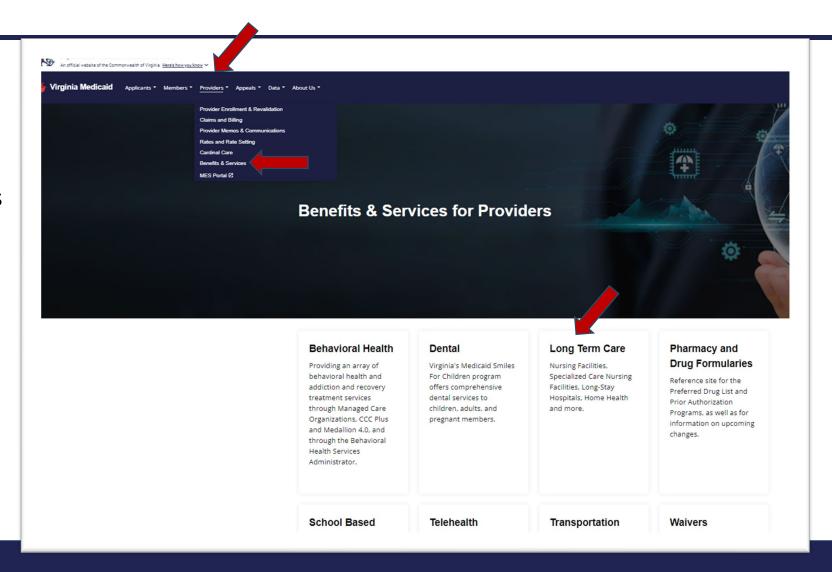
Posted on the DMAS Website:

www.dmas.virginia.gov

Under the Provider Tab, select from dropdown- Benefits and Services, then select Long Term Care, Programs and Initiatives, and LTSS Screening.

SCREENING CONNECTIONS FOR LTSS

Look down the page for list of Screening Connection calls



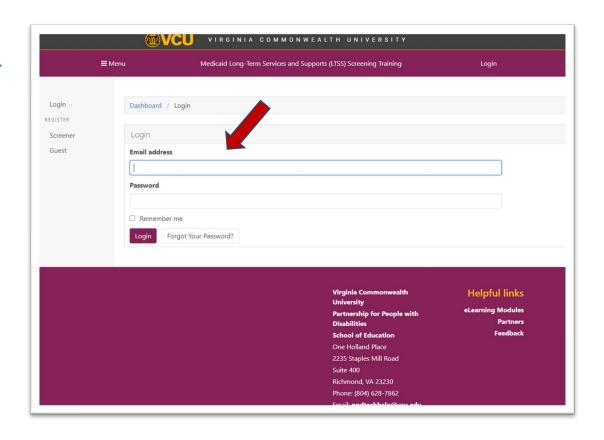


VCU Medicaid LTSS Screening Training and Refresher

VCU Medicaid LTSS Screening Training at:

https://medicaidltss.partnership.vcu.edu/login

- Log-in Using your email address and created password
- To Access the Training Modules go to helpful Links – eLearning Modules



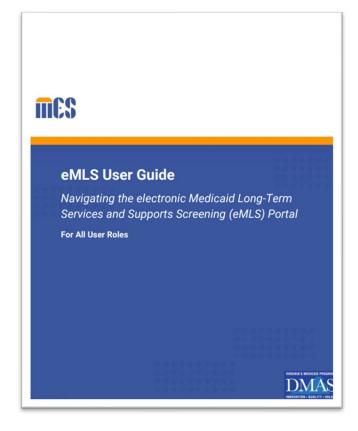


Use eMLS User Guide and Training

- Access, System Requirements, User Access Roles, and Logging In
- Navigation and Functions of System
- Error Message Meaning
- Searching of an Existing Screening
- Data Entry and Submission of New Electronic LTSS Screenings
- Screening Status and Watermarks
- Voiding and Corrections of Existing Screenings
- Printing Screenings
- Uploading and Downloading the P-98 offline form
- And many more concepts

https://vamedicaid.dmas.virginia.gov/training/crms

Complete courses, CRMS-101,103,104,106, & download the e-MLS User Guide





Need Help?

- Questions about the LTSS Screening process, policy, general eMLS, or requests for copies of screenings go to: <u>ScreeningAssistance@dmas.Virginia.gov</u>
- Questions about MES (computer system issues) or CRMS go to: <u>MES-Assist@dmas.Virginia.gov</u>
- All technical questions about accessing the Medicaid LTSS Screening Training go to VCU: ppdtechhelp@vcu.edu



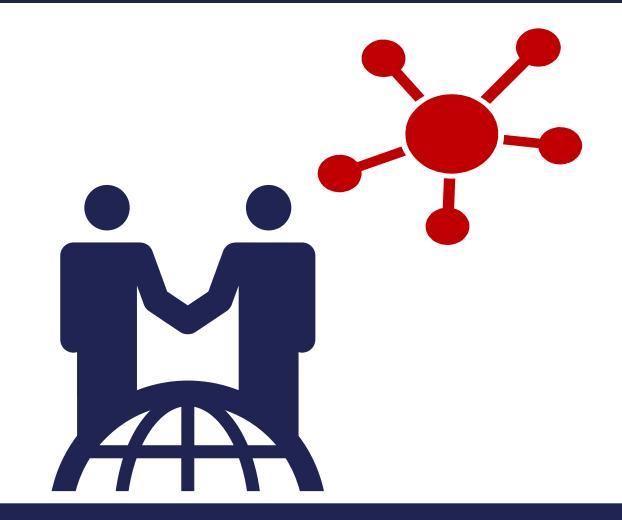
LTSS Screening Connection Call Schedule

| 2024 | | | | | | |
|---------------------------------|-----------|-----------|--------------------|-------------------|--|--|
| SCREENING TEAM TYPE | QUARTER 1 | QUARTER 2 | QUARTER 3 | QUARTER 4 | | |
| Community Based Teams (CBTs) | March | June | September 10, 2024 | December 10, 2024 | | |
| Hospitals | March | June | September 11, 2024 | December 11, 2024 | | |
| Nursing Facilities | March | June | September 12, 2024 | December 12, 2024 | | |



Share Information with your Team

- Other Screeners
- Supervisors
- Managers
- Administrative Staff





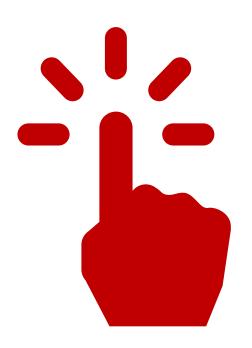


Save the Date:

Community Based and PACE Screening Team Focus

Tuesday, December 10, 2024

Any team can join the call and listen, but the focus will be on the Community Based and PACE Team





Question and Answer



